



Integration Joint Board

28th September 2017

This Report relates to
Item 8 on the Agenda

2017/18 Quarter 1 Integration Joint Board Performance Update

(Paper presented by Ananda Allan)

For Approval

Approved for Submission by	Vicky Freeman, Head of Strategic Planning
Author	Ananda Allan, Performance and Intelligence Manager
List of Background Papers	The Public Bodies (Joint Working) (Scotland) Act 2014

	<p>The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</p> <p>Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</p> <p>Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</p> <p>Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</p> <p>Dumfries and Galloway IJB Health and Social Care Strategic Plan (including Locality Plans – Annandale & Eskdale; Nithsdale; Stewartry and Wigtownshire)</p> <p>Integration Joint Board Paper “<i>Performance Management Arrangements for the Integration Joint Board</i>” 14th July 2016</p> <p>Health and Social Care Senior Management Team Area Committee and Locally Agreed Indicators Paper – August 2016</p> <p>Integration Joint Board Paper “<i>Performance Management</i>” 22nd September 2016</p>
<p>Appendices</p>	<p>Appendix 1 - Quarter 4 Performance Report</p> <p>Appendix 2 - B11 Psychological Therapies Performance Update</p>

SECTION 1: REPORT CONTENT

Title/Subject: 2017/18 Quarter 1 IJB Performance Update
Meeting: Integration Joint Board
Date: 28th September 2017
Submitted By: Vicky Freeman
Action: For Approval

1. Introduction

- 1.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that Performance Reports be prepared by the Partnership.
- 1.2 The framework and flow of reporting have been previously agreed by Dumfries and Galloway Integration Joint Board (please see background papers above).
- 1.3 This is the fifth quarterly performance report to the Integration Joint Board. It provides information for the period 1st April 2017 to 30 June 2017 on performance against a range of indicators. These indicators relate to the commitments contained within the Integration Joint Board's Strategic Plan for Health and Social Care which, in turn, relate to the nine national outcomes.

2. Recommendations

2.1 The Integration Joint Board is asked to:

- **Discuss and approve the Quarter 1 Performance Report 1 - April 2017 to 30 June 2017.**

3. Background

- 3.1 This report follows on from work previously undertaken to develop the performance management arrangements for the Dumfries and Galloway Health and Social Care Partnership.

4. Main Body of the Report

- 4.1 Please see Quarter 1 Performance Report – 1 April 2017 to 30 June 2017 (Appendix One).
- 4.2 Indicators which have particular points to note:

- 4.2.1 **B1 Detect Cancer Early (p.9)** – Dumfries & Galloway had the lowest proportion of people diagnosed with cancer at its earliest stage i.e. Stage 1

(22.4% during 2015 and 2016 combined); this figure is most strongly influenced by low numbers of lung cancer cases detected early in Dumfries & Galloway. The trend, since 2010, suggests that overall, the rate for Dumfries & Galloway has remained stable but the rate for Scotland has steadily improved.

- 4.2.2 **B2 (1+2) Cancer Waiting Times (not included)** – The official statistics for this quarter will not be available until next quarter.
- 4.2.3 **Treatment Time Guarantee (TTG) (p.11)** – The proportion of people agreeing to inpatient or day case treatment who have waited less than 12 weeks is 85.6% against a target of 100%. There are challenges to meet this target across Scotland; 82.1% of people seen within 12 weeks in the last reported time period.
- 4.2.4 **B11 Psychological therapies waiting times (p.14)** – This indicator is still below the target of 90% and currently sits at 69.8%. The Psychology Department has drafted a report detailing the challenges they face and the current strategies to tackle these.
- 4.2.5 **B15 Alcohol Brief Interventions (p.16)** – Completed figures for the year 2016/17 have been made available. The Partnership has delivered 39.6% of the annual target number of 1,743 interventions; 90% of these were delivered in the primary care setting.
- 4.2.6 **B19 Accident and Emergency waiting times (p.17)** – Quarter 1 figures are 94.9% against a 95% target.
- 4.2.7 **C1 Percentage of Supported Adults Accessing Telecare (p.18)** – The proportion of supported adults accessing telecare has increased from 72.8% in June 2016 to 81.4% in June 2017.
- 4.2.8 **C5 Carers receiving support (p.21)** – This is the first time qualitative data has been included in the Quarterly Performance Report. These quotes have come from the Carers Centre.
- 4.2.9 **B13 Rate of Staphylococcus aureus bacteraemias (SAB) (p.32)** – This rate has increased to 0.37, against a target of 0.24. Most current SABs are linked to leg ulcers, pressure wounds and chronic skin conditions.
- 4.2.10 **C9 Feedback received by referrers on actions taken within 5 days of receipt of adult protection referral (not included)** – Due to technical issues with the way the figures are derived, this indicator has been omitted from the current quarterly report.
- 4.2.11 **Qualitative Survey Questions** – The local survey tool is complete however there has been some delay on piloting the tool; therefore these indicators have all been set a 'RAG' status of amber. Some actions to begin this pilot are currently being identified. Although there is no data to report, some of the D indicators still include examples of activity that underpin the measure to demonstrate the Partnership's progress.

- 4.3 Following comments and suggestions from a Performance Management Workshop with Elected Members, a Performance Management handbook has been developed

to explain some of the terminology used in the indicators being reported. This handbook is included as an Appendix with the Area Committee reports but relates to all performance indicators. Due to the nature of performance information this handbook will require regular revision and updating. The most up-to-date version of the handbook will be made available on the 'Our Performance' page of the DG-Change website (<http://www.dg-change.org.uk/our-performance>).

5. Conclusions

The 2017/18 Quarter 1 report is the first instalment of performance reporting for the Health and Social Care Partnership this financial year.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

6.1. None

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

7.1. Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.

8. Legal & Risk Implications

8.1. Regular performance reporting by the Integration Joint Board is a legislative requirement.

9. Consultation

9.1. IJB Workshop – 20th May 2016

9.2. Performance Management Group – 17th June 2016

9.3. All members seminar – Mid December 2016

10. Equality and Human Rights Impact Assessment

10.1. None

11. Glossary

11.1. None