



Integration Joint Board

28th September 2017

This Report relates to
Item 9 on the Agenda

Performance Management Area Committee Reports (Oct 2016 – Mar 2017)

(Paper presented by Ananda Allan)

For Approval

Approved for Submission by	Vicky Freeman (Head of Strategic Planning)
Author	Ananda Allan/Locality Managers
List of Background Papers	<p>The Public Bodies (Joint Working) (Scotland) Act 2014</p> <p>The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014</p> <p>Health and Social Care Integration Public Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</p> <p>Guidance for Health and Social Care Integration Partnership Performance Reports</p> <p>Integration Scheme between NHS Dumfries and Galloway and Dumfries and Galloway</p>

	Council
Appendices	Appendix 1 Draft Area Committee Report – Annandale and Eskdale Appendix 2 Draft Area Committee Report – Nithsdale Appendix 3 Draft Area Committee Report – Stewartry Appendix 4 Draft Area Committee Report – Wigtownshire Appendix 5 Dumfries and Galloway Health and Social Care Performance Management Handbook

SECTION 1: REPORT CONTENT

Title/Subject:	Performance Management Area Committee Reports (Oct 2016 – Mar 2017)
Meeting:	Integration Joint Board
Date:	28 th September 2017
Submitted By:	Ananda Allan
Action:	For Approval

1. Introduction

- 1.1 The purpose of this paper is to present accurate, up to date information on indicators and measures that relate to the commitments contained with the Locality Plans. This will enable members of the Area Committee to scrutinise the implementation of the document.

2. Recommendations

- 2.1 **The Integration Joint Board is asked to:**

Approve the Area Committee Reports for Annandale & Eskdale, Nithsdale, Stewartry and Wigtownshire Localities.

3. Background

- 3.1 Dumfries and Galloway Integration Joint Board is committed to the accountability of locality health and social care services to communities through their Area Committees.
- 3.2 A range of measures and indicators have been identified that will indicate progress or otherwise.

4. Main Body of the Report

- 4.1 Point 2.3.8 of the 'Dumfries and Galloway Health and Social Care Integration Scheme' states, "Health and Social Care Services in each locality will be accountable to their local community through the Area Committees and to the IJB"
- 4.2 Point 4.14 of the Scheme states "The Parties recognise the need for local community ownership in the development of health and social care services. In developing this Scheme and the Strategic Plan, democratic accountability to local communities will be important to the progress and success of integration. In Dumfries and Galloway, Area Committees will scrutinise the delivery of integrated

services within their communities against the planned outcomes established within the Strategic Plan and the Locality Plans and provide reports to the IJB”.

- 4.3 All Integration Joint Board performance reports are publicly available.
- 4.4 A template reporting of performance information to the Area Committees has been developed.
- 4.5 This report contains the following key features:
- Summary ‘RAG’ status for locality plan ‘we will’ statements, indicating whether implementation of the commitment is on schedule
 - Overview and commentary on progress with implementing the locality plan
 - Performance indicators with ‘RAG’ status where appropriate, indicating success towards attaining outcomes (noting that a red indicator may not mean deteriorating position. It may mean that D&G are a benchmark outlier and that there may be good reasons for this.)
 - Indicator bar providing information with regard to the linkage to the relevant national outcome and strategic plan priority and link to relevant ‘we will’ commitments
 - Key points, wider context and improvement actions
 - Qualitative, quantitative and process information
 - Full list of ‘we will’ statements with ‘RAG’ status, indicating whether implementation of the commitment is on schedule
- 4.6 Many of the indicators related to the quality of experience which are included in these reports are still under development. However, the locality activities that underpin these indicators are ongoing. Where it was felt suitable to highlight these activities, the indicators have been included, despite there being no numerical information to report.
- 4.7 Following comments and suggestions from a Performance Management Workshop with Elected Members, a Performance Management handbook has been developed to explain some of the terminology used in the indicators being reported. This handbook is included as Appendix 5. Due to the nature of performance information this handbook will require regular revision and updating. The most up-to-date version of the handbook will be made available on the ‘Our Performance’ page of the DG-Change website (<http://www.dg-change.org.uk/our-performance>).

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

5. Resource Implications

5.1. None

6. Impact on Integration Joint Team Board Outcomes, Priorities and Policy

6.1. Critical to the delivery of Board Strategy.

7. Legal & Risk Implications

7.1. Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that performance reports be prepared by the partnership.

8. Consultation

8.1. Elected Members Workshop – 16th December 2019

9. Equality and Human Rights Impact Assessment

9.1. None

10. Glossary

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| 10.1. | D&G | - | Dumfries and Galloway |
| 10.2. | RAG | - | Red/Amber/Green |
| 10.3. | IJB | - | Integration Joint Board |
| 10.4. | SDS | - | Self Directed Support |