

# EMERGENCY DEPARTMENT ACTIVITY

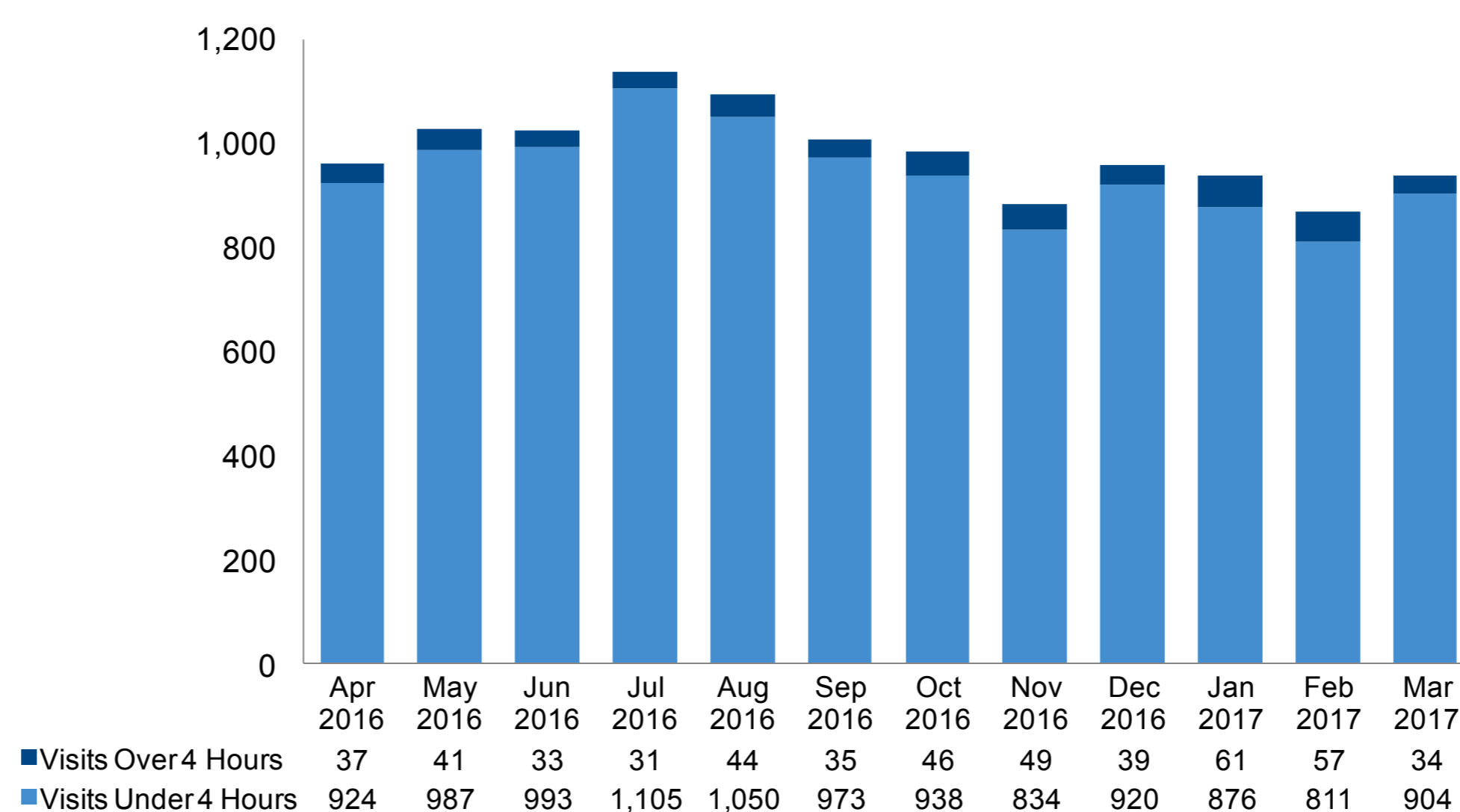


## Number of emergency department visits

There are around **1,000 visits** to the emergency department at Galloway Community Hospital **every month**.

Most visits are completed within 4 hours.

During 2016/17 there were **2,250 visits** made by people **under the age of 16** and **3,310 visits** made by people **aged 65 or older**.

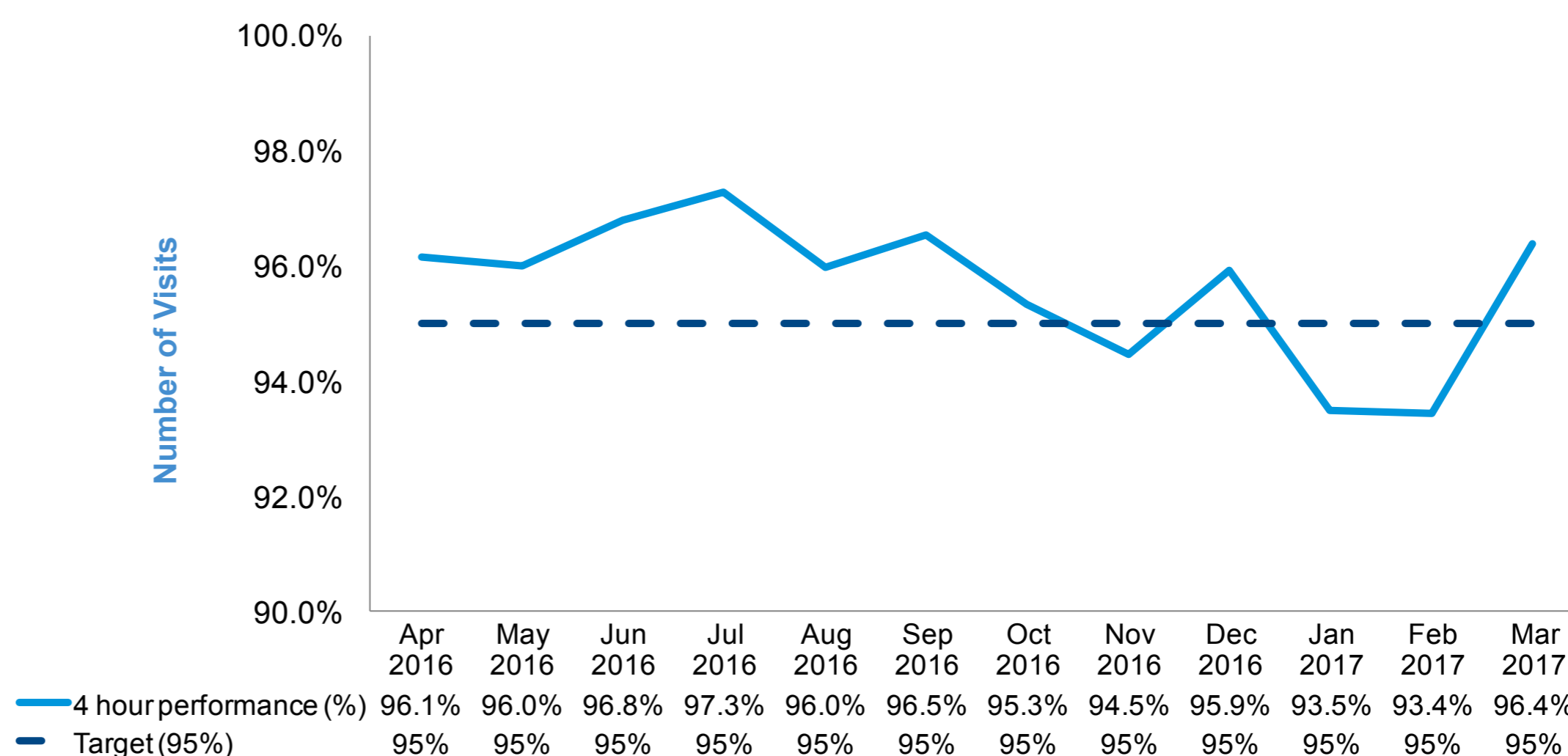


## Proportion of people who waited less than 4 hours at the emergency department

The standard set by the Scottish Government is for visits to the emergency department to be **completed within 4 hours**.

At Galloway Community Hospital this standard was met for **9 out of 12 months** over the past year.

On average **85%** of visits are completed **within 3 hours**.

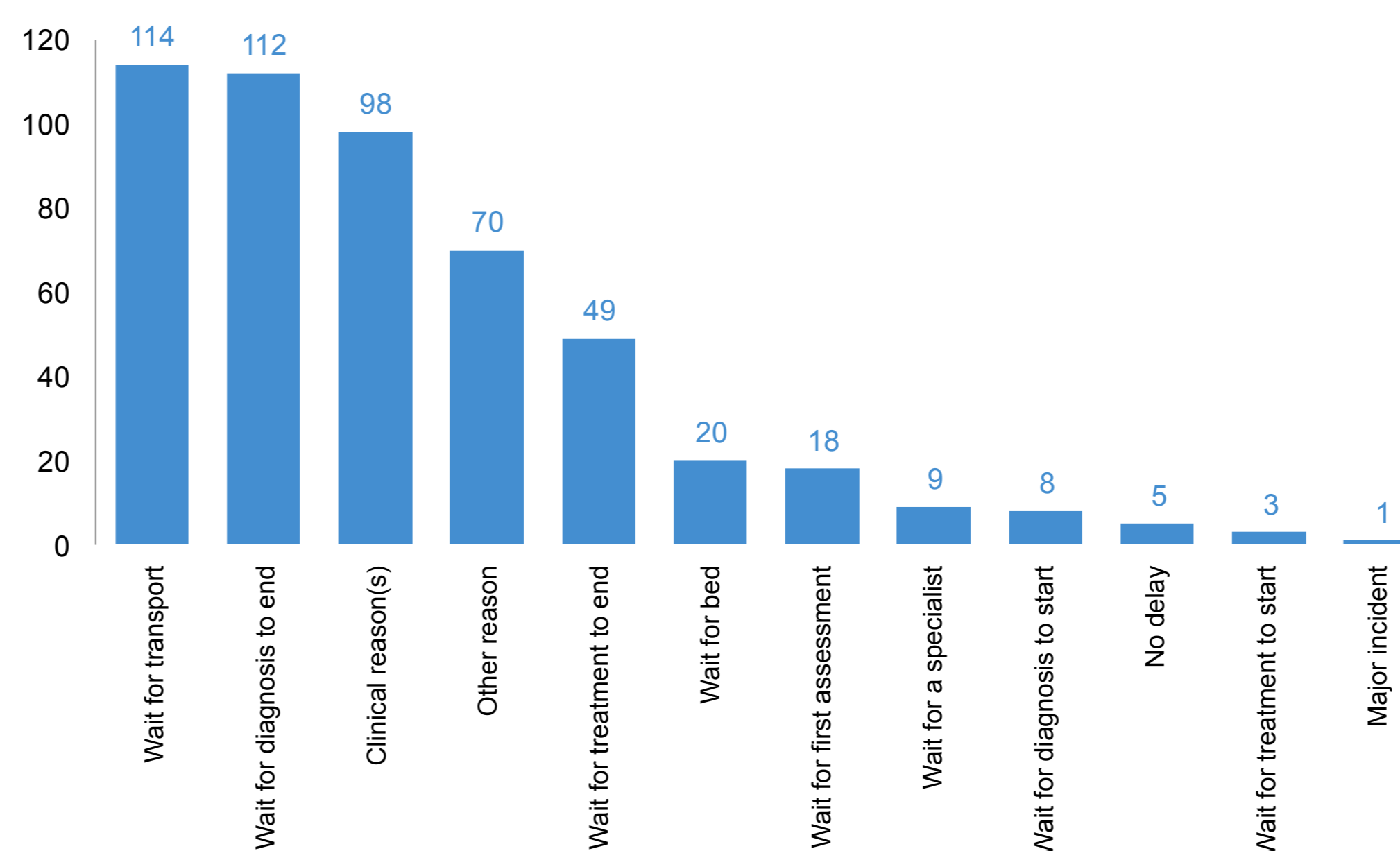


## Reasons why people waited longer than 4 hours

The most common reason that people's visits last longer than 4 hours is **waiting for transportation**. This transport may be for moving people to other treatment centres or for taking people home.

The second most common reason that people's visits last longer than 4 hours is **waiting for diagnosis** to end. This includes a wide range of tests and assessments.

When people are waiting, every effort is made to ensure that people are comfortable and kept informed of what is happening.



Source: NHS Dumfries & Galloway (2016/17)

The emergency department remains open.  
If you have a serious injury or sudden illness **always** go to the emergency department in the Galloway Community Hospital or telephone for an ambulance.