

FREQUENTLY ASKED QUESTIONS

Q Why do services need to change?

A Change is needed to make sure services meet the future needs of the population. Our greatest challenge is how to provide safe and quality care to people. A large percentage of whom are 75 years and older. Some are living across large rural communities with fewer people of working age. This challenge, together with general recruitment challenges, means we must plan and change what we currently do to ensure we can deliver community based care, and support and GP services in the future.

Q Is this just a case of saving money?

A There are continuous savings to be made across Health & Social Care. This review is about modernisation and sustainability and is not about saving money. However there is no additional money available, so we must make best use of our existing resources and assets. This is to ensure we can meet demand and ensure people achieve the best health outcomes possible.

Q What do you mean by modernised ?

A Services must be sustainable and Fit For The Future. This does not mean they are not working *now*, but perhaps that they are not sustainable in the longer term. It may be that new models of care may result in a change in the *way* services are provided or *where* they are provided. All changes will focus on providing more person centred care. It will also allow more effective use of local resources and assets, for everyone in the community.

Q How can I get involved?

A We are interested in receiving your feedback on our suggestions and also in any hearing about other ideas you may have.

You can access a paper copy of the Transforming Care document at the **GP surgeries, Moffat Hospital, Beattock Village Hall, Moffat Town Hall and the Johnstonebridge Centre** or online at www.dg-change.org.uk/

You can provide your feedback on-line at www.surveymonkey.co.uk/r/6S77FBD