



Integration Joint Board

31<sup>st</sup> May 2018

This Report relates to  
Item 12 on the Agenda

# Oral Health Implementation Plan

*(Paper presented by Valerie White)*

*For Noting*

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<b>List of Background Papers</b>	Not applicable
<b>Appendices</b>	Appendix 1 – Lochside and Lincluden Oral Health Action Plan Update – April 2018 Appendix 2 – Community Stakeholder Event Report 2018

## SECTION 1: REPORT CONTENT

**Title/Subject:** Oral Health Implementation Plan

**Meeting:** Integration Joint Board

**Date:** 31<sup>st</sup> May 2018

**Submitted By:** Valerie White

**Action:** For Noting

### 1. Introduction

- 1.1 This Paper presents an update on the withdrawal process from Lochside Dental Clinic and the implemental of the Lochside and Lincluden Oral Health Plan

### 2. Recommendations

#### 2.1 The Integration Joint Board is asked to:

- **Note the update provided in respect of implementation of the withdrawal of routine General Dental Services by the Public Dental Service from Lochside Dental Clinic**
- **Note the update provided regarding implementation of the Oral Health Action Plan**
- **Note that the 2018 annual oral health monitoring update will be presented at a future meeting of the Integration Joint Board and Clinical and Care Governance Committee.**

### 3. Background

- 3.1 On the 4<sup>th</sup> August 2017, the NHS Board agreed to the withdrawal of NHS Dental Service Provision by the Public Dental Service from Lochside Clinic with patients being supported to transfer to an independent dental contractor practice for continued NHS Dental Care. An update on the implementation of withdrawal of service was presented to the NHS Board in December 2017, along with an update on the implementation of the Lochside and Lincluden Oral Health Action Plan. An annual oral health monitoring framework was also confirmed at the December NHS Board meeting. It was agreed that further updates on the above areas would be presented to the Clinical and Care Governance Committee of the Integration Joint Board.

## 4. Main Body of the Report

### 4.1 Update on Implementation of Withdrawal from Lochside Dental Clinic

Patients registered to receive NHS Dental Services from Lochside Dental Clinic were notified of the decision by letter following the NHS Board meeting in August 2017.

Following confirmation that the required capacity to disperse patients was available within the independent dental contractor sector, patients were sent a letter on the 30th of October 2017 which outlined the actions required to allow the Board to transfer their NHS dental registration to another dental practice. The date of withdrawal was Friday the 2<sup>nd</sup> of February 2018. Letters were sent to all 1238 patients registered at the clinic.

Drop in sessions were held at the clinic to support patients to complete the required actions and answer any questions they may have. These sessions took place on:

- Friday the 3<sup>rd</sup> of November 9.30 – 4.30pm
- Wednesday 15<sup>th</sup> November 3.30 – 7.30 pm

A reminder letter was sent to non responders in December 2017.

During late January/Early February several attempts were made to contact non responders via telephone to offer further support to facilitate their transfer to another dental practice.

**Table 1** outlines the patient outcomes as at 9<sup>th</sup> of February 2018. **Table 2** outlines the age profile of those who did not respond to offer of facilitated transfer of NHS Dental Service registration.

**Table 1 Results of Facilitated Transfer Process from Lochside Dental Clinic**

<b>Outcome</b>	<b>Number of Patients</b>	<b>Percentage of Patients</b>
Board Facilitated Transfer of patients to other Independent Dental Contractor Practices	823	66.5%
Patients reported as making their own arrangements, including 'gone away' returned letters and deceased patients	132	10.6%
Non responders	283	22.9%
<b>Total Registered Patients at Lochside Dental Clinic</b>	<b>1238</b>	<b>100%</b>

**Table 2      Age breakdown of Non-Responders**

<b>Age Range</b>	<b>Number of Patients</b>
0-19	68
20-69	193
70 + years	22
<b>Total</b>	<b>283</b>

A review of patient postcodes was undertaken for those who did not respond to the offer of facilitated transfer or who did not notify of their intent to make their own arrangements. This identified that 40% of non responders lived in the Lochside and Lincluden area defined during the review process and 60% of non responders lived outwith this area. These figures are similar to the distribution of registrations at the time of the Lochside Review (34% of registered patients living in the Lochside and Lincluden area and 66% living outwith the Lochside and Lincluden area). It would therefore appear that patients living in the Lochside and Lincluden area have responded to the transfer process in a similar way to those living outwith Lochside and Lincluden.

It may be that non respondents have already made other arrangements for NHS dental care themselves. It is anticipated that the work of the Lochside and Lincluden Oral Health Plan will help promote awareness of the importance of good oral health and attendance with a dentist and that this would help encourage those non responders and other members of the local community to continue to access dental services on a regular basis.

Further monitoring of the NHS dental registration rates of the Lochside and Lincluden Community will now become part of the annual oral health monitoring framework.

## **4.2 Progress on the Oral Health Implementation Plan**

### **4.2.1 Overview of Action Plan Implementation**

Both the NHS Board and Integration Joint Board agreed that the recommendations made in the Lochside and Lincluden Oral Health Needs Assessment should be progressed.

Twenty one areas for action were identified in the action plan developed following the Oral Health Needs Assessment. Many of these actions aim to support the adoption of a preventive approach to improved oral health, this requires a collaborative approach across agencies and within communities to achieve cultural change. Whilst it is possible to assess the actions in terms of progress, many of the actions are ongoing in nature and it must be noted that the outcomes are long term and therefore require monitoring of trends over the longer term.

All twenty one areas have been assessed as Red/Amber/Green using the criteria below:

- **Red** - progress in implementing the commitment is significantly behind schedule or work has not started when it was due to start,
- **Amber** - progress in implementing the commitment is slightly behind schedule,
- **Green** - progress in implementing the commitment is on, or ahead, of schedule or the work has been completed/or requires ongoing support.

Of the twenty one areas 17 are green, 4 are amber and no areas have been identified as red. **Appendix 1** provides an update of progress against all the actions identified.

#### **4.2.2 Summary of Key Areas of Progress since the August Board Meeting**

##### ***Actions that need engagement at national level***

- The Scottish Government undertook a consultation on its approach to improve Diet, Activity and achievement of Health Weight. A key element of this is reducing sugar in food and drinks, which is a major risk factor in development of dental decay. As many actions to support a reduction in sugar consumption require to be addressed at a national level, The Public Health Directorate worked with key partners across Dumfries and Galloway to raise awareness of and support engagement with this Consultation and co-ordinated a response to the Consultation on behalf of the Community Planning Partnership.
- The local Consultant in Dental Public Health as Chair of the Consultants and Chief Administrative Dental Officers in Scotland Group also submitted a response to the consultation on behalf of the group, which specifically included reference to Oral Health and also ensured that dental public health knowledge and expertise fed into the engagement and consultation process.

##### ***Actions that need engagement with Community, Third and Independent Sector***

- Promotional material advising how to access the Dental Student Outreach Clinic is available in the Lochside and Lincluden area.
- Toothbrushes and toothpaste are now supplied to foodbanks operating in the Lochside and Lincluden area for distribution as required.
- A Community Stakeholder Event was held in Lochside and Lincluden in January 2018. This event was well attended by a range of organisations working within the Community. A number of actions were identified for progression and a further event is planned for May 2018. A copy of the event report is provided in **Appendix 2**.

##### ***Actions in Partnership with Early Years/School Settings***

- All schools in the Lochside and Lincluden area now participate in the Fluoride Varnish Programme.
- All schools and nurseries in the Lochside and Lincluden area are engaging in programmes of work to support improved oral health. There is a willingness

from all to progress changes supportive of oral health using a partnership approach. A member of the Oral Health Team is designated to provide support in this area.

### ***Actions in Partnership with other Health and Social Care Services***

- Support to Health Visiting teams to incorporate oral health advice and promote referral to Childsmile within the new Universal Health Visiting Pathway is ongoing. Whilst it must be interpreted with caution, the number of referrals from Health Visitors working in the Lochside and Lincluden area does appear to have increased in comparison to 2016 figures.
- A new referral system into the Childsmile programme has been developed in partnership with Maternity Services to provide support to expectant mums who are not currently registered with a dentist.

### ***Actions in Partnership with Dental Teams***

- Locality Meetings held for Dental Teams in Nithsdale and Stewartry which have promoted awareness of Healthy Connections Services provided by Locality Health and Wellbeing teams.

## **4.2.3 Key Focus Areas For The Next 6 Months**

- Progression of the areas of action identified at the Community Stakeholder Event, including work to look at school meal and snack provision and raising awareness of the impact of sugar on oral health, importance of a healthy diet, raising awareness of importance of attending a dentist particularly for older people, through use of social media.
- Locality dental events to be held in Wigtownshire and Annandale and Eskdale to support greater awareness of ongoing Locality work to support an assets based approach to improving health and wellbeing.
- Progression of work with individual early years groups, nurseries and schools to further develop environments which are supportive of general and oral health.
- Work with University of Glasgow to develop Continuing Professional Development opportunities for dental teams regarding oral health Inequalities and evidence based behaviour change techniques
- Work with dental teams to support improved clinical prevention to children at high risk of dental decay.

## **SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS**

### **5. Resource Implications**

- 5.1. There are no resource implications at this present time, the Oral Health Plan is being implemented within existing resources.

### **6. Impact on Integration Joint Board Outcomes, Priorities and Policy**

- 6.1. The work of the Oral Health Plan will help to support the following key priority areas:
- Developing and strengthening communities
  - Making the most of wellbeing
  - Reducing health inequalities

### **7. Legal & Risk Implications**

- 7.1. There are no legal and risk implications identified.

### **8. Consultation**

- 8.1. Not required, however the Community Stakeholder Event held in support of the Oral Health Plan were audited against the National Standards for Community Engagement.

### **9. Equality and Human Rights Impact Assessment**

- 9.1. All actions identified as part of the Equality and Diversity Impact Assessment regarding the decision to withdraw from Lochside Dental Clinic were implemented. Implementation of the Oral Health Needs Assessment recommendations was a key action from the impact assessment and as is outlined in the report this is in progress.

### **10. Glossary**

BHC	Building Healthy Communities
CPD	Continuing Professional Development
CsDPH	Consultant in Dental Public Health
DPA	Dental Practice Advisor
HV	Health Visitor
OHPM	Oral Health Promotion Manager
OHT	Oral Health Team