



Integration Joint Board

26th July 2018

This Report relates to
Item 5 on the Agenda

Annual Performance Report 2017/18

(Paper presented by Ananda Allan)

For Approval

Approved for Submission by	Vicky Freeman, Head of Strategic Planning
Author	Ananda Allan, Performance and Intelligence Manager
List of Background Papers	The Public Bodies (Joint Working) (Scotland) Act 2014 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 Health and Social Care Integration Public

	<p>Bodies (Joint Working) Scotland Act 2014 – Core Suite of Integration Indicators</p> <p>Scottish Government Guidance for Health and Social Care Integration Partnership Performance Reports</p> <p>Integration Scheme between NHS Dumfries And Galloway and Dumfries and Galloway Council</p> <p>Dumfries and Galloway IJB Health and Social Care Strategic Plan (including Locality Plans – Annandale & Eskdale; Nithsdale; Stewartry and Wigtownshire)</p> <p>Integration Joint Board Paper “<i>Performance Management Arrangements for the Integration Joint Board</i>” 14th July 2016</p> <p>Health and Social Care Senior Management Team Area Committee and Locally Agreed Indicators Paper – August 2016</p> <p>Integration Joint Board Paper “<i>Performance Management</i>” 22nd September 2016</p> <p>Performance and Finance Committee Paper “<i>Measuring Performance Under Integration</i>” March 2017</p> <p>Performance and Finance Committee Paper “<i>Ministerial Strategic Group Integration Indicators Performance Update</i>” 23rd February 2018</p>
<p>Appendices</p>	<p>Appendix 1 - Annual Performance Report 2017/18</p> <p>Appendix 2 –Annual Performance Summary Handout 2017/18</p> <p>Appendix 3 – Acknowledgement of contributors and editors</p>

SECTION 1: REPORT CONTENT

Title/Subject:	Annual Performance Report 2017 / 18
Meeting:	Integration Joint Board
Date:	26 th July 2018
Submitted By:	Vicky Freeman
Action:	For Approval

1. Introduction

- 1.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that Performance Reports be prepared by the Partnership.
- 1.2 To ensure that performance is open and accountable, the 2014 Act obliges partnerships to publish an annual performance report setting out an assessment of performance in planning and carrying out the integration functions for which they are responsible.
- 1.3 The 2014 Act states that:
 - An integration authority must publish each performance report before the expiry of the period of **4 months** beginning with the end of the reporting year, i.e. no later than the end of **July 2018**.
- 1.4 Guidance for Health and Social Care Integration Partnership Performance Reports states that while partnerships may decide the layout of their own performance reports, content should include:
 - performance in relation to the National Health and Wellbeing Outcomes
 - performance assessed in the context of the arrangements set out in the Partnership's strategic commissioning plan and financial statement
 - significant decisions made by the Partnership
 - the set of core integration indicators
 - information on financial performance, including whether the best value has been achieved in terms of the planning and delivery of services
 - a description of the arrangements made in relation to localities
 - details of any inspections carried out relating to the functions delegated to the Partnership
 - a statement regarding any review to the Partnership's Strategic Commissioning Plan during the reporting year

- additional information to help understand the system at local level

1.5 The guidance also states that publication of the IJB Annual Performance Report should include making the report available online, and that Partnerships should take due consideration to ensure that these are as accessible as possible to the public.

1.6 This is the 2nd annual performance report to the Integration Joint Board. It provides information for the period 1st April 2017 to 31st March 2018 on performance against a range of indicators. These indicators relate to the commitments contained within the Integration Joint Board's Strategic Plan for Health and Social Care which, in turn, relate to the nine national outcomes.

1.7 A summary handout of the IJB 2017/18 Annual Performance Report is included in Appendix 2.

1.8 A suggested communications plan is included in Appendix 3.

1.9 The content of the 2017/18 Annual Performance Report was written and edited by a range of multi-agency partners. These are listed in Appendix 4.

2. Recommendations

2.1 The Integration Joint Board is asked to:

- **Note and approve the IJB 2017/18 Annual Performance Report, 1 April 2017 to 31 March 2018 for publication**
- **Note and approve the IJB 2017/18 Annual Performance Summary Handout for publication**
- **Note and approve the resource required to implement the IJB 2017/18 Annual Performance Report Communications Plan**

3. Background

3.1 This report follows on from work previously undertaken to develop the performance management arrangements for the Dumfries and Galloway Health and Social Care Partnership.

3.2 Please note that appendices included in the IJB consultation pack are in first draft. The polished draft versions for approval will be circulated closer to the IJB meeting.

4. Main Body of the Report

4.1 The IJB Annual Performance Report 2017/18 describes the progress in this second year, of the health and social care partnership towards nine national health and wellbeing outcomes. Please see IJB 2017/18 Annual Performance Report, 1 April 2017 to 31 March 2018 (Appendix One) and IJB 2017/18 Annual Performance Summary Handout (Appendix Two).

4.2 Highlights of the IJB 2017/18 Annual Performance Report include:

- Most people surveyed (93%) agreed that they were able to look after their health well or very well and 85% of people would rate their social care as good or excellent.
- Recruitment of staff across all parts of the Health and Social Care Partnership remain a challenge.
- More people are sharing their experiences with us, but we can still improve how we share the learning from these stories. 80% of people experiencing care and support felt that they had a say in how their help, care or support was provided.
- A substantial investment has transformed Lochmaben hospital to provide intensive rehabilitation care. Combined with increasing numbers of people undertaking re-ablement in the community, people are being supported to return to independence.
- The new DGRI building was opened in December 2017, which has meant adopting new ways of working and thinking about how services are delivered in the acute hospital and back into the community. The amount of time people spent in hospital (acute, community and cottage) when they were ready to be discharged has fallen.
- The inequality gap for early antenatal care for pregnant women has got smaller.
- 1 in 5 Carers surveyed told us that they do not feel supported in their Caring role; although 70% of Carers agreed they had a good balance between Caring and the other things in their lives.
- Financially, the Partnership delivered a breakeven financial position for 2017/18.

4.3 Though Dumfries and Galloway Health and Social Care Partnership generally performs well against the Scottish average and/or set targets, there are a small number of indicators where standards were not met. Details of these can be found in Appendix One. Ongoing reporting of these indicators, and related improvement actions are available in the quarterly IJB Performance Reports, which can be found on the DG Change website: <http://www.dg-change.org.uk/our-performance/>

4.4 It is the intention of the constituent authorities (NHS Dumfries & Galloway and Dumfries and Galloway Council) to publicly review the IJB's progress against the nine national outcomes for health and wellbeing later in the year. This annual performance report will provide the basis for this review.

5. Conclusions

5.1 The IJB Annual Performance Report 2017/18 concludes the second full year of performance reporting for the Health and Social Care Partnership.

5.2 Demonstrable progress has been against the commitments laid out in the Strategic Plan for Health and Social Care 2016-19.

- 5.3 There remain challenges to meet some of the performance standards.
- 5.4 A review of overall performance against the nine national health and wellbeing outcomes is expected later in the year.
- 5.5 Publishing the IJB Annual Performance Report 2017/18 by the 31st July 2018 will fulfil the IJB's reporting requirements under the 2014 Act.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

6.1 See Appendix 3.

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

7.1 Robust performance management arrangements are critical to the delivery of the Strategic Commissioning Plan.

8. Legal & Risk Implications

8.1 Regular performance reporting by the Integration Joint Board is a legislative requirement.

9. Consultation

9.1 Health and Social Care Senior Management Team (10th July 2018) as part of the IJB Consultation Pack

10. Equality and Human Rights Impact Assessment

10.1 This is not required.

11. Glossary

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