



Integration Joint Board
Audit and Risk Management Committee

19th March 2018

This Report relates to
Item 10 on the Agenda

Information Sharing – An Update

(Paper presented by Graham Gault)

For noting

Approved for Submission by	Katy Lewis, Chief Finance Officer
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List of Background Papers	
Appendices	Appendix 1: Initial Bid to EXEC for Proposed Integrated Health and Social Care Portal

SECTION 1: REPORT CONTENT

Title/Subject: Information Sharing – an Update
Meeting: Audit and Risk Management Committee
Date: 19 March 2018
Submitted By: Graham Gault
Action: For noting

1. Introduction

- 1.1 Information sharing is an essential part of joint working. Progress to share information across our integrated teams has been slow due to a number of issues which are highlighted in this report:
- I. System readiness to be able to share data via linked interfaces.
 - II. Organisational opinion/appetite for risk on matters such as privacy and data protection legislation makes electronic systems difficult to link via interfaces.

A short update is provided to inform members of the current position and plans to improve this position to facilitate the safe sharing of information supporting safety for service users while minimising risk of data breaches and improving efficient working practices for or staff.

2. Recommendations

- 2.1 **The Audit and Risk Management Committee is asked to:**
- 2.2 **Note the progress and continued risks being highlighted with respect to inter-departmental and inter-agency data sharing.**

3. Background

- 3.1 **THE PLAN:** In order to meet the demands of inter-departmental and inter-agency joint working NHS Dumfries & Galloway and Dumfries and Galloway Council (the Partnership) have procured the Orion Health Portal. This shared, web enabled system is hosted by NHS Dumfries and Galloway and allows data from stand-alone business systems, used to manage patient and service user care, to be shared securely in one place. (The original agreement between NHS and Local Authority to jointly use and fund this solution is attached for reference: Appendix 1).
- 3.2 **MATCHING:** In order for this functionality to be delivered it is essential for individuals to be matched between systems to ensure that the correct records and information about the individual is being presented on screen. The Partnership has purchased a matching system as part of the overall Portal solution to link the CHI and Mosaic numbers of individuals thereby ensuring that the correct records are being displayed. This has not been progressed due to Technical and Legal

concerns between agencies based on new guidance posed around Children's "Named Person" legislation. No adult Information has been matched to date.

3.3 **SYSTEMS:** A number of systems are required to be used consistently prior to any sharing of information inter agency.

- I. Over the last few years Frameworki has been upgraded to the new Mosaic Platform to host Social Care Client Information. This is now being used consistently across all Social Care settings.
- II. The PORTAL has been procured and deployed across the NHS so far (over 2500 daily users) and has taken some time to mature to this level of use.

4. Main Body of the Report

4.1 A new recent approach has been initiated bringing together a number of Operational/ Technical and Legal representatives from both NHS and Social Care Organisations. This group will now oversee the implementation of Information Sharing between the Organisations. This Group has met already and an initial action plan has been drawn up.

4.2 Staff involved:

Angela Paterson, Children's Services Operational
James Pocock, DGC ICT
Heather Collington, Adults Services Operational
Nigel Gammage NHS ICT
Graham Abrines General Manager Health & Social Care
Robin Fletcher DCG Legal
Sean Barrett DGC Business
Linda Williamson NHS General Manager (Women and Children's services)
Graham Gault NHS General Manager ICT

4.3 Levels of Sharing:

A number of Levels of data sharing has been developed to facilitate incremental sharing towards a fully shared joint record. These are described below

Levels of Sharing

- Level 1: Basic information
- Level 2: More non sensitive (operational support)
- Level 3: Sharing of Care plans/Letters (Documents ect)
- Level 4: Full Access

It is hoped that this model will allow swift progress to be made facilitating Staff to use the Orion Shared Information Portal.

4.4 Actions

1. Arrange matching of data (seeding CHI into Mosaic).

2. Agree for both NHS and Social Care, what is agreed to be useful to share (This is being done following the learning from other Health & Social Care Partnerships in Scotland).
3. Agree solution to allow data to be physically shared and define the Interface requirements.
4. Assess what can be shared today (NHS -> Social Care) to start the initiative.
5. Assess what joint sharing of information can take place (Shared Chronology).

This work will report every 6 weeks and progress will be managed through the H&SC SMT.

5. Glossary

Abbreviation	Term
IJB	Integration Joint Board
CHI	Community Health Index