



Integration Joint Board
Performance and Finance Committee

19th April 2018

This Report relates to
Item 7 on the Agenda

Feedback from Area Committee meetings for Performance Reports Oct 16 – Apr 17

(Paper presented by Graham Abrines)

For Approval and Discussion

Approved for Submission by	
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SECTION 1: REPORT CONTENT

Title/Subject:	Feedback from Area Committee meetings for Performance Reports Oct 16 – Apr 17
Meeting:	Integration Joint Board Performance and Finance Committee
Date:	19 th April 2018
Submitted By:	Graham Abrines – General Manager
Action:	For Approval and Discussion

1. Introduction

- 1.1 This report details the feedback from the second round of six monthly performance reporting to the Local Authority Area Committee's that considered locality performance between October 2016 - March 2017. The committees were held between November 2017 and January 2018.
- 1.2 This paper details recommendations from each of the Area Committees to the Integration Joint Board for their consideration.

2. Recommendations

- 2.1 The Health & Social Care Partnership ???? committee is asked to:
 - **Note the background to agreement on format for Area Committee reporting being reached**
 - **Consider the requests from each of the Area Committees**
 - **Agree to officers further developing the Area Committee reporting template to address some of the points made specifically in relation to the current reporting document**
 - **Note the wider issues raised in relation to information and communication more broadly**

3. Background

- 3.1 Section 42 of the 2014 Public Bodies (Joint Working) (Scotland) Act requires that performance reports be prepared by the Partnership.

Point 2.3.8 of the 'Dumfries and Galloway Health and Social Care Integration Scheme' states, "*Health and social care services in each locality will be*

accountable to their local community through the Area Committees and to the IJB”

Point 4.14 states “The Parties recognise the need for local community ownership in the development of health and social care services. In developing this Scheme and the Strategic Plan, democratic accountability to local communities will be important to the progress and success of integration. In Dumfries and Galloway, Area Committees will scrutinise the delivery of integrated services within their communities against the planned outcomes established within the Strategic Plan and the Locality Plans and provide reports to the IJB”.

The format of locality performance reports was developed during 2016. A draft of the proposed templates was presented to each Area Committee as part of this process and an elected member’s seminar was held in December 2016.

The IJB agreed the format and frequency for reporting at its meeting on 22nd September 2016. In practice the agreement made entails performance reports being scrutinised by the IJB, or an IJB committee, prior to submission to Area Committee. The presentation of performance reports is diarised by the local authority into six month cycles currently in May and November of each year. Practically, this has meant that May reports cover the period April – September of the previous year and November reports cover the period from October of the previous year – March of current year.

Recent developments mean that the next report will cover April 17 – Dec 17 and the November committee will consider information Jan 18 – June 18 with the sequence following a 6 month cycle thereafter.

Following feedback from the first cycle of reporting, the narrative section at the start of the report was increased for the second cycle to provide localities more opportunity to outline the progress being made in the delivery of the locality plan.

It remains the case that it will take the length of one full commissioning cycle (three years) to fully establish and embed performance management arrangements through all of the structure and processes of the Dumfries and Galloway Health and Social Care Partnership.

4. Main Body of the Report

4.1 The range of issues that the IJB is being asked to consider by the Local Authority Area Committees range from broader areas i.e. the majority of the Nithsdale recommendations that could potentially be provided across all localities to specific locality based information i.e. the Wigtown recommendations.

In reaching any decisions, members may wish to reflect on whether to provide the information requested as a one off or ongoing basis across the region noting that any ongoing additions to performance reports may entail changes to agreed templates.

4.2 With regard to specific locality requests, members may wish to consider whether this should be provided as a ‘one off’ or indeed whether requests of this nature could be addressed locally without the need for each such request to be considered

by the Partnership. If members were so minded to pursue the latter option consideration would be required around the scope of what could be responded to, timescales, format for the information, potential for attendance at Area Committee outwith the normal performance reporting cycle and how any subsequent follow-on questions from the additional information would be managed.

4.2 All of the committees considered that the actions proposed within the performance reports were adequate to improve performance in support of

- The 9 National Health and Wellbeing Outcomes
- The commitments of the respective Locality Plans;
- The future monitoring of areas which have not met the targets or aim; and
- Recognising the areas of good practice/high performance where the target has been exceeded;

4.3 The Annandale and Eskdale Area Committee was held on 29th November 2017. They agreed to recommend to the (IJB) that consideration be given to the following:

- To detail the joined up approach by all agencies in the performance report which is to be established through the Local Housing Strategy (to be completed by March 2018) which will avoid duplication.
- To prioritise the upgrade of the Information Technology systems to allow better integrated working
- To improve the format of the Performance Report to highlight areas of underperformance and priority areas

They also agreed that the next performance report should include a presentation on the One Team approach in Annandale and Eskdale

4.4 The Nithsdale Area Committee was held on 8th November 2017. They agreed to recommend to the IJB that consideration be given to the following:

- To provide more information on the four options within self-directed support
- To provide information on the development of option 2 for self-directed support
- To provide more information on the relationship between the total number of home care hours provided and self-directed support performance measures
- To provide more detail on how success is measured, including examples of progress with joint working such as patient stories on the outcome for the individual
- With the implementation of the Carers (Scotland) Act on 1 April 2018, provide assurance that mechanisms are in place for every carer to have support

- To provide more information on the 'Safer Wheels' partnership project for those over 65 wishing to update their driving skills including the number of referrals and the number of participants

4.5 The Wigtown Area Committee was held on 29th November 2017. They requested that consideration was given by the IJB to providing information on the following:-

- Galloway Community Hospital - Recruitment issues, Ward Closures and A&E Closures - improving communication with elected members, communities and public to keep them up to date with issues locally
- Newton Stewart Hospital - Issues relating to bed blocking issue due to insufficient care at home - details of Care available in Wigtown Area and if it meets demand; and
- Respite Care for Dementia patients - information on new approach to providing respite care including information on usage of the three beds that had been withdrawn, its impact on families and evidence of how the new contract meets the demand for the area and information on how the one bed is now utilised.

4.6 The Stewartry Area Committee was held on 31st January 2018

- They having considered the performance indicator "D8 Prescribing" requested that the IJB provide an update on what has happened following recent consideration by the board of prescribing issues.

4.7 It is clear from feedback that the Area Committees are to varying degrees not completely satisfied with the information coming before them, the layout of that information and the timeliness of it. Locality Managers, who attend on behalf of the Partnership, are being asked questions not related to the contents of the performance reports and, for some, their experience of this has been challenging.

4.8 Officers would like authority to further develop the Area Committee reporting templates to address some of the points raised. This could be done initially with the elected members who are IJB members and substitute members with a view to bring forward proposals for further consultation.

5. Conclusions

5.1 This report outlines the views emerging following the second cycle of performance reporting to the Local Authority Area Committees. It contains the recommendations from each Area Committees for the IJB to discuss alongside contextual considerations. The report also seeks authority to further develop thereporting templates for Area Committees.

SECTION 2: COMPLIANCE WITH GOVERNANCE STANDARDS

6. Resource Implications

Other than Officer resource/time there are no resource implications at this juncture.

7. Impact on Integration Joint Board Outcomes, Priorities and Policy

7.1 This report directly impacts on section 4.14 of the Scheme of Integration for Dumfries & Galloway.

8. Legal & Risk Implications

8.1 There are no known legal or risk implications at this juncture.

9. Consultation

9.1 The Performance & Intelligence Manager for the IJB and the Chief Social Work Officer have been consulted on the content of the report

10. Equality and Human Rights Impact Assessment

10.1 An impact assessment is not required at this juncture

11. Glossary

11.1 IJB Integration Joint Board